

### NHS Fife Occupational Health -Occupational Therapy

Vocational Rehabilitation within Occupational Health Malcolm Joss & Anna Daly November 2024

### **OH Vocational Rehabilitation Team**

- Occupational Therapy Fatigue Management
- Occupational Therapy Workplace Evaluations
- Occupational Therapy Functional Evaluations
- Mental Health Nurse Service

### **OH Vocational Rehabilitation Team**

- Part of the Occupational Health & Wellbeing Team: share office space, clinic space, attend weekly Case Conference & team meetings
- Referrals are all in-house within OH&W Team following management referral
- Discussion around potential referrals is strongly encouraged

Open 2 way conversations between clinicians



### Occupational Therapy Fatigue Management Anna Daly Specialist Occupational Therapist

Vocational Rehabilitation within Occupational Health

### **OT Fatigue Management**

- Established in July 2021, in response to the COVID-19 pandemic, to support employees with Long COVID
- Since developed to support a variety of health conditions
- Fatigue as a barrier to engagement with worker role
- Lasting longer than 12 weeks
- Development of self-management strategies
- Promote functioning in activities of daily living particularly work

## **Referral Process**

- Employee is referred by manager to Occupational Health & Wellbeing
- Management referral completed by OH Nurse or Physician
- Need for fatigue management intervention or advice identified
- OH clinician refers to OT Fatigue Management
- Regular and open communication between OH clinicians and OT- discussion of cases is encouraged

### **Active Intervention**

- Face to face or remote consultation, as preferred by the individual
- ✤ 6-8 sessions, can include:
  - Education: effective prioritising, planning & pacing Identification of achievable baselines for activity Grading
  - Identification of positive restorative activity Activity scheduling – develop healthy balanced routines
  - Challenging unhelpful thought patterns
  - Goal setting & review
  - Sleep hygiene
  - Support to plan a phased return

## Can include completion of:

 Keeping Well at Work Plan – personal toolkit to support management of fatigue at work

- Management Advisory Report recommendations for workplace adjustments, to promote successful return to work, or to support the employee to remain in work
- Jobsite Evaluation to consider impact of environment and ergonomics of workstation

### Fatigue Management General Advice

- Provided to individuals struggling with fatigue as part of a variety of different health conditions
- Brief intervention 1 to 3 sessions
- Initial information appointment, provision of appropriate resources and a follow up telephone call

No management report is provided for these clients

## **Emerging Trends**

- Number of clients referred when off work for an extended period, or when struggling to manage fatigue whilst at work.
- Clients referred for active intervention usually require on average 6-8 sessions
- ♦ Those referred for general advice usually receive 1–3 sessions
- Average wait time is 4 weeks from referral to initial appointment
- Majority of client's are frontline staff, with Nursing staff making up a significant proportion
- A number of clients report that this support helped them to return to work

## **Employee Feedback**

- \* "provided support and guidance to develop techniques and coping mechanisms to help me to make sense of my fatigue"
- "I now have lots of tools and ways to improve things. I will continue to work with these and hopefully improve further."
- \* "I have all the tools for managing my fatigue, setting goals and moving forwards"

### Employee Feedback...

\* "Helped me to consider the small changes I can make that can make a big difference"

\* "The support and information was focused on my difficulties and gave me constructive guidance."



# Occupational Therapy Evaluations

#### Malcolm Joss Highly Specialist Occupational Therapist

Vocational Rehabilitation within Occupational Health

# **Occupational Therapist's Role**

- As Occupational Therapists we are concerned with assessing the occupational performance of an individual.
- In work rehabilitation this focuses our attention more on the workers ability to do the job and less on measuring the extent of the impairment caused by the medical condition.
- The aim of occupational therapy intervention is to support an employee in performing their work duties safely with a reduced risk for aggravating their existing medical condition.

- Ideally the Occupational Therapist should fully understand the demands of the job that the employee is required to perform to be able to complete a successful assessment of the employee's work abilities.
- Assessment of physical capacities alone should not be used to determine a worker's suitability for their work duties.
- Psychosocial factors have greater value than medical or physical factors in the prediction for a return to work.
- An employee's expectations regarding returning to work can be a powerful predictor for a return to work.

ADL Interview

- The interview demonstrates how much time and effort performing their ADLs takes.
- Could be an issue for the client tolerating the shift patterns of their job.
- It allows the Occupational Therapist to understand how likely the client would be able to tolerate the additional exertion of work.
- Underpinning this interview is also the client's expression of their mood and confidence in performing their ADLs.

Worker Role Interview

Provides the occupational therapist with valuable information about how the client's beliefs, attitudes, insight, motivation will support or hinder their ability to work.

The combined ADL interview and WRI provide valuable information and insights into the client's condition that will contribute towards the decisive conclusions that will have to be made.

Physical Capacities Assessment

The Physical Capacities Assessment in includes a crude measurement of a client's moving and handling abilities.

Range of motion and manual muscle test.

- Observing the client perform a series of moving and handling tasks allows the occupational therapist to determine a range of issues.
- The client can discontinue the task when they feel that they have reached a safe maximal limit; or the occupational therapist will discontinue the activity if objective signs of difficulty are observed.

Valpar Component Work Samples
Assess for the skills required in work activities.

- Work samples can be safer, more feasible and more practical than assessing a worker in the workplace.
- Aptitudes are those skills or abilities that an individual must have in order to learn the skills required to perform a job –

ReasoningLearning AbilityMaths and NumeracyLanguage and VerbalClericalVisualFine Motor DexterityManual DexterityHand Eye Co-ordination

**Evaluation Conclusions** 

- Results can be contradictory, inconsistent or the client can fail assessments.
- A workers ability to perform their job is influenced by too many factors to permit return to work decisions to be based on whether a worker meets or fails an assessments criteria.
- The essential component in completing credible and valid assessment of an ill or injured workers ability to work, is the clinical reasoning of the Occupational Therapist.

**Evaluation Recommendations** 

- A report is produced and shared with the employee and manager
- Conclusions are provided on the employee's suitability for work.
- Recommendations are provided for actions the employer can take to support the employee in work – temporary restrictions, equipment modifications, graded return to work or modifications to work duties.
- Recommendations can also be provided to the employee for further interventions or support that could help them, and shared with the manager if the employee requests.

## **Workplace Evaluations**

Jobsite Evaluation/Computer Workstation Assessment

- Assessment of the employees work environment to make recommendations to help them manage an existing medical condition in the workplace.
- ADL interview and employee explanation of the job i.e. loads handled and frequencies, postures adopted, equipment operated and tools handled, the immediate environment.
- The evaluation produces a report with recommendations for actions the employee can take to manage their health.
- Recommendations to the manager for workplace modifications, restrictions or equipment modifications to support the employees in the workplace.

# **Questions & Contact Details**

We are more than happy to answer any questions anyone may have!

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